

# Quality

A STATEMENT  
OF POLICY



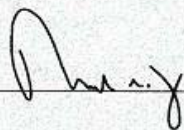
*Quality* IS THE KEY TO CUSTOMER SATISFACTION.  
NO OTHER SINGLE ELEMENT OF OUR BUSINESS  
IS AS IMPORTANT TO OUR REPUTATION  
AND OUR PROSPERITY.  
IT MUST NEVER BE COMPROMISED  
AND WILL BE IMPROVED CONTINUOUSLY.



TO BE THE LEADER IN AN INCREASINGLY COMPETITIVE  
MARKETPLACE, OUR COMPANY MUST THRIVE ON  
*Quality* CARE TO CUSTOMERS, *Quality*  
WORKMANSHIP AND *Quality* SERVICE. EACH  
EMPLOYEE MUST MAKE A SPECIAL EFFORT  
TO MEET OUR REQUIREMENTS AND TO ENSURE  
THAT THESE HIGH STANDARDS  
ARE REACHED AND MAINTAINED.



AT HONEYWELL FIRE SYSTEMS, *Quality* ATTAINMENT IS A  
STATED POLICY MEASURED BY OBJECTIVE RESULTS.  
EVEN MORE IMPORTANTLY, IT IS A PART OF OUR WAY OF  
THINKING, A PART OF THE WAY WE APPROACH  
EVERY CHALLENGE, AND THE  
ULTIMATE MEASURE OF OUR SUCCESS.



Mark S. Levy  
President & CEO  
**Honeywell**